

# Miller Place Union Free School District

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April 17, 2020

Re: Technology Access

Dear Miller Place School District Community,

We have good news, as well as some not so great news, to share with you today regarding technology systems.

### Good News:

- The District's email system is fully functioning again.
- The servers affected by this week's storm, power outages, and the transformer that was blown near North County Road Middle School are all functioning again.
- It appears most of the issues parents were having with their email providers, such as Optimum and Yahoo, have been rectified.

### *Not-so-Good News:*

- Microsoft is still working out glitches that students, parents, and teachers might be experiencing with the Microsoft 365 platform.

While Microsoft technicians are working to resolve these issues, here are three tips to remember:

1. If there are multiple children using the same device, please make sure you sign off one student completely, before the next student attempts to log on.
2. The refresh button is your friend. Hitting refresh may assist you if your device or the software is giving you a problem.
3. It's Friday afternoon, please log off and have a safe weekend.

Thank you again for your patience and we will be back in touch with you soon.

Stay safe,

Dr. Marianne F. Cartisano  
Superintendent of Schools