

How to Recover a Password

The image shows a login form on a dark blue background. At the top left, the word "LOGIN" is written in white. Below it is a white text input field containing "user@yahoo.com", with the label "USERNAME" in orange below it. Underneath is a red password input field with the label "PASSWORD" in orange. A dark grey "Login" button is positioned below the password field. At the bottom of the form is a yellow banner with the text "NEW USER OR FORGOT PASSWORD?". Below the form, there is a white text area with the message: "Please enter a valid username and password. Remember, your password is case-sensitive." To the right of the form, four numbered boxes (1, 2, 3, and 4 and 5) have arrows pointing to the corresponding elements: 1 points to the username field, 2 to the password field, 3 to the Login button, and 4 and 5 to the yellow banner.

1. Put in your username (full email address)
2. Type in the password you think you may have created
3. Click Login
4. If your password is incorrect, you will get the link “New User or Forgot Password”
5. Click “Forgot Password”—You will receive an email with your password